Welcome to the ISIS newsletter for ISIS users, providing updates on functionality, ISIS statistics, tips and tricks, and more.

In this Issue of ISIS Update

- ISIS Stats
- Functionality Updates
- Bugs & Faults
- Unavailable
- Tips and Tricks
- Did You Know?

ISIS Stats

- 478 call this week to the student help line
- 235 call this week to the staff help line

ISIS Support

ISIS Outages Update
Reminder that ISIS outages are now fortnightly, rather than weekly. But just to confuse you, next week the outage is on Tuesday, not Thursday. So the next scheduled outage will be on **Tuesday 24 August between 6pm and 8pm**. It is important to note that there may be outages outside these times for emergency fixes; you will be advised via email if this occurs.

ISIS Issues
It is important that you log all issues that you encounter when using ISIS, even if the issue is a usability issue, not a technical one. Examples of usability issues include adding an extra field to a report or adding a new system comment. We can only rectify issues that we are aware of, so let us know! You should log all of your issues with the ISIS Help Desk, preferably via the web form: [http://servicedesk.unimelb.edu.au/itsc/sms/](http://servicedesk.unimelb.edu.au/itsc/sms/)

Functionality Now Working or Currently Unavailable

Functionality Available Now
Check My Enrolment Button
Students can now access a new feature in the Student Portal that shows them their enrolment details. The new button ‘Check My Enrolment’ is on the home tab and provides a list of subjects students are currently enrolled in. See example below:

Some students have been confused by the last column titled Partial Requisites. If a student sees a ‘P’ in this column, this means the subject is a prerequisite for a future subject on the student’s plan that they may or may not take. Students do not need to be concerned about this. We are taking steps to hide this information from the display to eliminate this confusion, but a fix is still
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Tips and Tricks

Checking the census date

When checking a census date in ISIS in the Study Package Availability ENQ screen, make sure that you use the Search Icon (located on far right) and select the relevant availability via this search. This ensures that you bring up all the correct information for the availability you are looking up.

Tips and Tricks previously advised

Tips and Tricks that have been included in previous issues can be found on the ISIS website www.isis.unimelb.edu.au

Quicklinks

ISIS Website   ISIS News   ISIS Glossary   ISIS eLearning